



INTEGRATED BIOMOLECULE CORPORATION

IBC LABS

2005 E. Innovation Park Drive
Tucson, Arizona 85755-1966

P: 520.219.2900

F: 520.219.6090

lab@integratedbiomolecule.com

www.integratedbiomolecule.com

ANALYTICAL SERVICE INFORMATION AND STANDARD TERMS

We are delighted to provide service information and standard terms for our analytical service. We take great pride in the technology we have assembled for this service and look forward to employing it for you.

SAMPLE SUBMISSION

Samples sent for analysis should be properly packaged with the material identification and lot number noted thereon. For nutritional supplements we generally need about 10 grams of material or 20 capsules/tablets. Please also provide the following information on a chain of custody form or letter:

1. Name, address, telephone number, email address and contact person of entity requesting analysis
2. Purchase order number, if required
3. "Bill to" address
4. Email and name of recipient you would like results sent to
5. Complete identification of material to be sampled
6. List of parameters to be tested
7. Special instructions or requirements, including rush service request

TERMS, CONDITIONS, WARRANTY, DISCLAIMER AND OTHER INFORMATION

The following are the terms and conditions of Integrated Biomolecule Corporation which client accepts by submitting work to us; no modifications are binding without our written consent thereto, and we object and take exception to any terms in client's contract that are contrary to our terms and conditions.

For established accounts terms are net due upon receipt of invoice unless other provisions have been made. For new accounts payment submitted with sample is appreciated. We reserve the right to add a 1.5% per month penalty to overdue accounts and to require payment in advance of service. Client shall be liable for all costs incurred in efforts to collect amounts due.

All services are covered by a *30-day guarantee* policy. If they do not meet client's expectations please notify us within 30 days of analysis and arrangements will be made to repeat the analysis in question or to issue a refund, at our discretion. This, however, is our only warranty. **WE MAKE NO OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR OF MERCHANTABILITY.** Our liability hereunder from any and all causes based on any legal theory or cause of action shall be limited to general money damages in an amount not to exceed the invoice price of the services in respect of which the liability is claimed. Without limiting the generality of the foregoing, client shall use our analytical services at its own risk and liability and we shall not be liable in tort, contract or otherwise for any incidental, consequential or special damages. Any claim of deficiency must be submitted in writing within said 30-day period or client shall be deemed to have waived it. Our services are for the benefit of our client only and may not be relied upon by any other party. Our services relate solely to the sample(s) in our possession and cannot be applied to any other material. Our reports are exclusively for the internal use of the party to whom issued; anyone violating this agrees to indemnify us for any costs or expenses (including attorney's fees) incurred in connection therewith. This agreement shall be construed in accordance with the laws of Arizona without regard to conflicts of laws rules.

Our analytical services are exclusively limited to those specifically requested by the submitting party. We are not responsible for determining and/or reporting any additional characteristics of any sample submitted to us.

We identify each sample by the name used by the submitting party. Our use of such name is no indication that we agree the sample is in fact what the name implies, and we have no responsibility to report any discrepancies we may find.

The names "Integrated Biomolecule," "Integrated Biomolecule Corporation" and "IBC Labs" are proprietary trademarks and may not be used for any purpose (including use in promotional material) without our prior written consent.

CONFIDENTIALITY

All of our work is strictly confidential. We will not release your name, material tested or results without your express permission unless required to do so by law.

RESULTS AND SAMPLE RETENTION

Results are generally available within seven to ten business days of our receipt of the material. Rush service with results by our close of business the following day may also be available at an additional charge; please call first. Analytical reports are sent by email in PDF format when ready, and the original reports are mailed with the invoice. Please be certain your email settings permit attachments. For recurring clients we also offer on-line sample tracking and report posting at no additional charge.

Non-perishable samples are retained for 30 days, at which time they may be discarded. Perishable samples are discarded immediately after the analysis is complete.